Energy Transfer Partners, a Texas-based energy company founded in 1995 as a small intrastate natural gas pipeline company, is now one of the largest and most diversified master limited partnerships in the United States.

Strategically positioned in all of the major U.S. production basins, the company owns and operates a geographically diverse portfolio of energy assets, including midstream, intrastate and interstate transportation and storage assets. Energy Transfer operates more than 86,000 miles of natural gas, crude oil, natural gas liquids and refined products pipelines and related facilities, including terminaling, storage, fractionation, blending and various acquisition and marketing assets in 38 states.

- Intrastate Transportation and Storage Operations – approximately 7,900 miles of natural gas pipelines and three storage facilities.
- Interstate Transportation and Storage Operations – approximately 19,000 miles of natural gas pipelines; 9,300 miles of crude oil pipelines; and 1,800 miles of refined products pipelines along with 40 refined products marketing terminals.
- Midstream Operations – approximately 35,000 miles of natural gas gathering pipelines and more than 60 processing, treating and conditioning plants.
- NGL Transportation and Services – approximately 3,100 miles of NGL pipelines, three processing plants, four fractionation facilities and NGL storage facilities with aggregate working storage capacity of approximately 53 million Bbls.

**Florida Gas Transmission** is an approximately 5,400-mile natural gas pipeline system with extensive access to diverse natural gas supply sources to serve the rapidly growing Florida peninsula. The Florida customer base includes electric utilities, independent power producers, industrials and local distribution companies. Florida Gas is a joint venture with Kinder Morgan Energy Partners and is operated by Energy Transfer.

For more information about Florida Gas Transmission Company, please contact us:

**Bay, Calhoun, Escambia, Gadsden, Gulf, Holmes, Jackson, Jefferson, Lafayette, Leon, Levy, Madison, Okaloosa, Santa Rosa, Suwannee, Taylor, Wakulla, Walton and Washington counties:**

David Noyes  
Area Director  
850-350-5020 (w)  213-369-4142 (m)  
david.noyes@energytransfer.com

Alachua, Bradford, Charlotte, Citrus, Clay, Columbia, DeSoto, Duval, Gilchrist, Harde, Hernando, Hillsborough, Lee, Levy, Manatee, Marion, Okeechobee, Pasco, Pinellas, Putnam and Union counties:

Gary Maestas  
Area Director  
407-838-7013 (w)  713-408-9579 (m)  
gary.maestas@energytransfer.com

Brevard, Broward, Highlands, Indian River, Lake, Martin, Miami-Dade, Orange, Osceola, Palm Beach, Polk, Indian River, Seminole, St. Lucie and Volusia counties:

David Parham  
Area Director  
407-838-7112 (w)  407-304-7543 (m)  
david.parham@energytransfer.com

FGT Emergency Response Plans and Procedures are available upon request. Requests for company emergency procedures should be directed to contacts listed above.

Florida Gas Transmission prepared this information for emergency officials who may be asked to respond to an incident involving a natural gas pipeline facility. Since emergency officials may arrive at the scene before pipeline personnel, you should know in advance what to expect and how to respond.

**OUR COMMITMENT TO SAFETY**

We are strongly committed to operating a safe, reliable pipeline system. As part of that commitment, we strive to strengthen and expand our relationships with emergency responders. Please familiarize yourself with the following important safety information. We encourage you to share it with others in your organization. If you are interested in training opportunities, such as emergency or tabletop drills, please contact us.

Our pipeline is regulated by the U. S. Department of Transportation’s Pipeline and Hazardous Materials Safety Admin-
Florida Gas Transmission Company

The markers contain the name of the pipeline operator and emergency contact information. Markers do not indicate the exact location or depth of the pipeline.

• Pipelines may not follow a straight course between markers.

RESPONDING TO AN EMERGENCY

Protect the public. Park vehicles a safe distance from the incident and turn off engines. Approach the incident from upwind, uphill.

Isolate the area. Restrict entry to trained emergency response and company personnel.

Call the pipeline company immediately. Emergency contact information is located on the pipeline marker.

Eliminate ignition sources. Potential ignition sources include open flames, such as pilot lights or matches. Other sources include sparks from tools, doorbells, electric motors and switches, static electricity, vehicle engines, radios and cell phones.

Don’t attempt to extinguish a natural gas pipeline fire with water or other chemicals. Doing so could prolong the emergency. Use spray to protect surrounding exposure. Wet down exposed flammable areas in the vicinity and extinguish perimeter fires.

Don’t attempt to operate valves or equipment. Shutting off the flow of gas may actually create an even greater hazard. Rely on pipeline personnel; they are trained in the proper procedures.

INCIDENT COMMAND SYSTEM

Pipeline emergencies require coordination of information and resources among the various players in order to safely and efficiently resolve the situation. Florida Gas Transmission’s response protocol is based on the Eight Step Process® contained in the National Incident Management System. Company personnel will follow these steps during an emergency:

1. Site Management and Control
2. Identify the Problem
3. Hazard and Risk Evaluation
4. Select Personal Protective Clothing and Equipment
5. Information Management & Resource Coordination
6. Implement Response Objectives
7. Decontamination and Clean-up Operations
8. Terminate the Incident

CALL BEFORE YOU DIG

One of the greatest single challenges to safe pipeline operations is the accidental damage caused by excavation, construction, farming activities – or even homeowner construction and maintenance. Anyone involved in excavation related activities must call sunshine811 to tell them when and where they will be digging. This free service is critical to reduce the risk of damage to underground pipeline facilities. No digging should occur until sunshine811 is contacted.

1. Call 811 or 1-800-432-4770 two full business days before digging.
2. Wait for utility companies to locate and mark their buried utilities with color-coded paint, flags or stakes.
3. Protect the marks during excavation.
4. Dig safely using extreme caution when digging within 24 inches of the locate marks.

TO LEARN MORE ABOUT PIPELINES OPERATING IN YOUR JURISDICTION

Visit the National Pipeline Mapping System (NPMS) at www.npms.phmsa.dot.gov. Created by PHMSA and other state agencies, the NPMS was built from data submitted by pipeline, LNG and breakout tank facility operators.

Through the NPMS, local and state emergency response officials can access geospatial data, attribute data, public contact information, and metadata pertaining to the interstate and intrastate gas and hazardous liquid transmission pipelines, liquefied natural gas (LNG) facilities, and hazardous liquid breakout tanks jurisdictional to PHMSA.