



2020 PIPELINE EMERGENCY QUICK REFERENCE GUIDE AND CONTACT LIST

COMPANY	EMERGENCY NUMBER	COMPANY	EMERGENCY NUMBER
Aethon Energy Operating LLC	1-800-274-0033	or	1-225-387-5351
Aethon United Pipeline LP	1-800-274-0033	JDP Renewables	1-800-753-0732
Acadian Gas Pipeline System	1-888-883-6308	Jefferson Island Storage and Hub (Ext 0 or 1)	1-337-685-5766
Air Liquide	1-800-364-7378	KinderHawk Field Services LLC	1-866-755-5784
or	1-713-864-7764	Kinder Morgan Natural Gas (Cypress Pipeline)	1-800-265-6000
Air Products, LLC	1-800-572-6521	Kinder Morgan Natural Gas (KM Louisiana Pipeline)	1-800-733-2490
Arcadia Gas Storage, LLC (Toll Free)	1-877-489-7213	Kinder Morgan Natural Gas (Midcontinent Express Pipeline)	1-800-733-2490
or	1-318-263-2355	Kinder Morgan Natural Gas (Natural Gas Pipeline Company of America)	1-800-733-2490
Atmos Energy	1-866-322-8667	Kinder Morgan Natural Gas (Southern Natural Gas Pipeline)	1-800-252-5960
Avocet LNG, LLC	1-713-345-1063	Kinder Morgan Natural Gas (Tennessee Gas Pipeline)	1-800-231-2800
Bayou Bridge	1-800-753-5531	Kinetica Partners LLC	1-855-395-3958
Boardwalk Louisiana Midstream, LLC	1-866-574-4483	LA Storage LLC	1-866-279-6094
or	1-225-387-0871	Livingston Parish GUD #1	1-225-667-8273
Bobcat Gas Storage / Enbridge	1-800-231-7794	LOCAP, LLC	1-800-820-5667
Buckeye Development & Logistics	1-866-514-8380	LOOP, LLC	1-800-820-5667
Cadeville Gas Storage	1-888-572-7967	Louisiana State Gas, LLC	1-877-495-8595
Calcasieu Refining Company	1-337-478-2130	Magellan Midstream Partners, LP	1-800-720-2417
Calumet Princeton Refining, LLC	1-318-949-2421	Marathon Pipe Line LLC	1-800-537-6644
Calumet Shreveport Fuels, LLC	1-318-632-4193	Mardi Gras Midstream LLC	1-601-549-3484
Calumet Specialty Products	1-318-832-4236	or	1-903-658-1307
Cameron Interstate Pipeline	1-866-279-6094	Matador Production Company	1-972-371-5200
CenterPoint Energy Natural Gas Distribution and Transmission (North)	1-866-275-5252	Maurepas Pipeline	1-800-522-3883
CenterPoint Energy Natural Gas Distribution and Transmission (South)	1-800-477-0177	Mid-Valley Pipeline Company	1-800-753-5531
Cheniere Energy Inc.	1-877-375-5002	Mission Natural Gas Company, LP	1-866-942-6571
Chevron Pipe Line Company	1-800-762-3404	MOEM Pipeline, L.L.C.	1-855-887-9768
CITGO Pipeline Company	1-800-248-4675	Nustar Pipeline Operating Partnership L.P.	1-800-759-0033
CITGO Pipeline Company (Lake Charles Manufacturing Complex)	1-337-708-6230	Ocelot Energy Management, LLC	1-877-483-4144
City of Gonzales	1-225-647-2841	Olin Chlor Alkali Products (Chemtec)	1-800-424-9300
CLEPCO, LLC	1-318-992-4111	Olin Chlor Alkali Products (St. Gabriel Control Room)	1-225-642-1835
Collins Pipeline Company	1-855-887-9768	Olin Chlor Alkali Products (Plaquemine Control Room)	1-225-353-8443
Comstock Oil & Gas	1-800-929-4884	ORX Resources, L.L.C.	1-877-406-1140
Crimson Gulf, LLC	1-866-351-7473	Permian Express Partners	1-800-753-5531
Cypress Production, Inc.	1-817-789-5352	Perryville Gas Storage	1-888-572-7967
DAPL-ETCO	1-800-753-5531	Phillips 66 Pipeline LLC	1-877-267-2290
DCP Midstream LP / Black Lake Pipeline	1-800-435-1679	Pierre Part South Coast Gas	1-985-537-5281
Delek Logistics Partners, LP	1-800-344-5325	or	1-888-826-8777
Dixie Pipeline Company, LLC	1-888-883-6308	Pine Pipeline	1-800-474-1954
Dow Pipeline Company	1-800-223-4412	Pine Prairie Energy Center	1-800-708-5071
or	1-888-278-3413	Pipeline Technology	1-888-650-4443
DTE Louisiana Gathering, LLC	1-877-697-2028	Placid Pipeline Company LLC	1-225-387-0278
Empire Pipeline LLC	1-844-252-9894	Plains All American Pipeline, LP	1-800-708-5071
Enable Gas Transmission / Enable Midstream Partners	1-800-474-1954	Praxair, Inc.	1-800-926-9620
Enable Mississippi River Transmission	1-800-325-4005	Range Resources Corporation	1-800-844-6508
Enbridge Offshore (Gas Gathering), LLC	1-877-548-1800	or	1-225-343-1524
Energy Transfer Gas	1-877-404-2730	Sea Robin Pipeline Company	1-800-225-3913
or	1-800-392-1965	Shell Pipeline Company LP	1-800-922-3459
or	1-800-375-5702	South Coast Gas Co., Inc.	1-985-537-5281
Energy Transfer Liquids	1-888-844-8134	Southeast Supply Header	1-866-977-7374
or	1-888-294-3940	Stingray Pipeline	1-800-225-3913
EnLink Midstream	1-866-394-9839	Stroud Petroleum, Inc.	1-866-444-6746
Entergy New Orleans, LLC / Entergy Louisiana, LLC	1-800-648-7411	Sunoco Pipeline	1-800-753-5531
or local	1-504-670-3544	Targa Resources - Targa Downstream LLC	1-800-483-9568
Enterprise Products Operating LLC	1-888-883-6308	Targa Resources - Targa Intrastate P/L LLC	1-877-897-6501
EnVen Energy Ventures	1-985-396-5426	Targa Resources - Targa LA Intrastate LLC	1-877-897-6501
Equistar Chemicals, LP	1-800-525-7516	Targa Resources - Targa Midstream Svc LLC	1-877-897-6501
ETC Tiger Pipeline, LLC	1-888-844-3735	Targa Resources - Targa NGL P/L Co LLC	1-800-483-9568
ExxonMobil Pipeline Company	1-800-537-5200	TC Energy / ANR Pipeline	1-800-447-8066
Fieldwood Energy, LLC	1-337-354-8000	TC Energy / Columbia Gulf Transmission	1-866-485-3427
Florida Gas Transmission Company	1-800-238-5066	Terrebonne Parish Utilities	1-985-873-6750
Genesis Energy, L.P.	1-800-806-5463	Texas Eastern Transmission L.P. (Enbridge)	1-800-231-7794
Georgia Pacific	1-870-567-8421	Texas Gas Transmission, LLC	1-800-626-1948
Golden Pass Pipeline LLC	1-877-477-5564	Tristate NLA, LLC and Tristate RLA, LLC	1-800-568-8793
GT Operating Company, LLC (Acadia Partners LLC)	1-877-772-7191	Trunkline Gas Company	1-800-225-3913
GT Operating Company, LLC (CLE Intrastate Pipeline Company, LLC)	1-800-388-1392	Valero Refining - Meraux Refinery	1-504-278-5211
GT Operating Company, LLC (Cleco Power, LLC Rodemacher Power Station)	1-800-465-8052	Valero St. Charles Refinery	1-985-703-1819
GT Operating Company, LLC (Cleco Power, LLC Teche Power Station)	1-800-465-8052	Valero Partners Operating Co., LLC	1-866-423-0898
Gulf South Pipeline Company, LLC	1-800-850-0051	Westlake Chemical Corporation	1-800-375-4629
Gulf States	1-888-844-3735	Weyerhaeuser	1-318-242-7622
Haynesville Gathering LP	1-800-274-0033	Whitecap Pipe Line Co., LLC	1-800-762-3404
Hilcorp Energy Company / Harvest Midstream	1-713-209-2400	Williams Gas Pipeline / Atlantic Gulf	1-800-440-8475
Ibex Midstream	1-800-274-0033	Williams Midstream	1-800-635-7400
Indorama Ventures Olefins LLC	1-877-300-5604	WSP USA Pipeline	1-409-839-4400
Intercontinental Terminals Company (Ext 12)	1-225-389-0170	XTO Energy Inc.	1-832-625-1100
or	1-225-334-9379		

To learn more about your local pipeline operators, please visit pal-awareness.com

Note: The above numbers are for emergency situations. Additional pipeline operators may exist in your area. Visit the National Pipeline Mapping System at www.npms.phmsa.dot.gov for companies not listed above.

ONE-CALL SYSTEM	PHONE NUMBER
Louisiana One-Call Center	800-272-3020 or 811

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INCIDENT RESPONSE

- Always approach from upwind/park vehicle a safe distance away/if vehicle stalls – DO NOT attempt to restart
- Gather information/establish incident command/identify command structure
- Initiate communications with pipeline/gas company representative ASAP
- Control/deny entry: vehicle, boat, train, aircraft, foot traffic, media – refer all media questions to pipeline/gas representatives

RISK CONSIDERATIONS

- Type/volume/pressure/location/geography of product
- Environmental factors – wind, fog, temperature, humidity
- Sight, sound, smell – indicators vary depending on product
- Black, dark brown or clear liquids/dirt blowing into air/peculiar odors/dead insects around gas line/dead vegetation
- Rainbow sheen on the water/mud or water bubbling up/frozen area on ground/frozen area around gas meter
- Other utility emergencies

PIPELINE MARKERS

The U.S. Department of Transportation (DOT) requires the use of signs to indicate the location of underground pipelines. Markers like these are located on road, railroad, and navigable waterway crossings. Markers are also posted along the pipeline right-of-way. Markers may not be located directly over the pipeline it marks.

The markers display:

- The product transported
- The name of the pipeline operator
- The operator's emergency number



PRODUCT HAZARDS AND CHARACTERISTICS

Petroleum (flow rate can be hundreds of thousands of gallons per hour) **TYPE 1**

- Flammable range may be found anywhere within the hot zone
- H2S can be a by-product of crude oil

Type 1 Products	Flash Point	Ignition Temperature
Gasoline	- 45 °F	600 °F
Jet Fuel	100 °F	410 °F
Kerosene	120 °F	425 °F
Diesel Fuel	155 °F	varies
Crude Oil	25 °F	varies

Natural Gas (flow rate can be hundreds of thousands of cubic feet per hour) **TYPE 2**

- Flammable range may be found anywhere within the hot zone between 4% and 15%
- Rises and dissipates relatively quickly
- H2S can be a by-product of natural gas – PPM = PARTS PER MILLION
 - 0.02 PPM Odor threshold
 - 10.0 PPM Eye irritation
 - 100 PPM Headache, dizziness, coughing, vomiting
 - 200-300 PPM Respiratory inflammation within 1 hour of exposure
 - 500-700 PPM Loss of consciousness/possible death in 30-60 min.
 - 700-900 PPM Rapid loss of consciousness; death possible
 - Over 1000 PPM Unconsciousness in seconds; death in minutes

- Incomplete combustion of natural gas may release carbon monoxide
- Storage facilities may be present around populated areas/ can be depleted production facilities or underground caverns
- Gas travel may be outside the containment vessel along the natural space between the pipe and soil
- Lower/Upper Explosive Limit depends on characteristics of gas (SDS)

Propane, Butane and Other Similar Products - **TYPE 3** (*e.g. Carbon Dioxide / Anhydrous Ammonia)

- Flammable range may be found anywhere within the hot zone
- Products cool rapidly to sub-zero temperatures once outside the containment vessel
- Vapor clouds may be white or clear

Type 3 Products	Flash Point	Ignition Temperature
Propane	- 150 °F	920-1120 °F
Butane	- 60 °F	725-850 °F
Anhydrous Ammonia	- 51 °F	1204-1560 °F

- * Caustic - Can freeze/burn skin
- * Expands Rapidly
- * Liquid to a fog gas state!

